

Oyster Bay Water & Sewer Company, Inc Frequently Asked Questions (FAQs)

1. If I build a home in Oyster Bay II, will I have to be connected to the Water and Sewer Company central sewer system?

No – The Water and Sewer Company was approved and constructed to service only 16 homes in the Community which, at the time, would not be approved for traditional septic systems. All 16 connections are currently allocated; no additional homes may be connected. Currently, applications for engineered individual home on-site septic systems are being approved which are the responsibility of each property owner to get designed, approved, installed and maintained.

2. Does the Water and Sewer Co. provide water service to homes in Oyster Bay II?

No - The Water and Sewer Company was chartered to provide water service as well as sewer service but the Town of Chincoteague installed water lines throughout the Community so it has not been necessary for the Water and Sewer Co. to provide water services. Water service is provided by the Town of Chincoteague which individual property owners must arrange.

3. How are sewage usage rates determined for homes serviced by the Water and Sewer Co.?

Usage rates are determined annually by the Water and Sewer Co. Board of Directors and are paid quarterly by Water and Sewer Co. customers.

4. If I am a Water and Sewer Co. customer, how can I find out about the regulations which apply?

The Company's "*Rates, Rules and Regulations*" document describes regulations applicable to customers.